

Wholesale Return Policy

POLICY:

We stand behind the products we sell. All of our merchandise is brand new and in its original packaging.

If you receive an item that is defective or a mis-ship, please contact us for a RA # so that we may correct the situation immediately. All manufacturer defects are replaced at no charge with an identical item.

If you have an item that is not defective and you have not used it, you have 30 days from the date of the purchase to email or call us for a return authorization number (RA #). No return will be accepted without an RA #.

We only accept returns that are 100% complete in original packaging and in re-saleable condition. No price tags, price tag residue, dog fur or demarcation of any kind can be accepted. Any return that does not meet these requirements may be refused.

Shipping charges are non-refundable and the customer is responsible for return shipping.

We reserve the right to charge a restock fee.

RETURN PROCEDURE:

Please call us toll free at (866) 364-4537 or email to: info@doggles.com to obtain an RA # before shipping your product. No returns of any type will be accepted without an RA #.

Please include the RA # on the outside of your package and send it back to the following address:

Doggles, LLC - RETURNS
6160 Enterprise Drive Unit G
Diamond Springs, CA 95619

Once the return is received and processed a credit may take up to 14 days.